

Rocket Banner Online Claim Form

Rocket Banner offers a 100% satisfaction guarantee on all its premium banners. All other banners carry a workmanship guarantee only. Our guarantee applies only to artwork generated by our online designer and does not cover any artwork uploaded by the client.

Procedure

To file a claim under our satisfaction guarantee you must fill out and e mail this form within 7 days of receiving your banner. To file a claim under our workmanship guarantee you must fill out and e mail this form within 30 days of receiving your banner. In either case please include pictures of your banner's effected areas in the e mail.

Client Name: _____

e mail address associated with your Rocket Banner Account: _____

Order Date: _____

Date Banner/s Received: _____

Type guarantee you'd like to exercise? Satisfaction Workmanship Only

Describe your issues:

Please e mail this form to steve@rocketbanner.com as soon as possible. You must include high res pictures of your banners problem areas for us to act on this guarantee.